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APR 22 2003  
PATENT & TRADEMARK OFFICE

Attorney's Docket No. 18360/236825

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chalmers et al. Confirmation No.: 3718  
Appl. No.: 10/098,634 Group Art Unit: 2161  
Filed: March 13, 2002 Examiner: To be assigned  
For: SYSTEM AND METHOD FOR INITIATING RETURNS OVER A NETWORK

Commissioner for Patents  
Washington, DC 20231

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SUPPLEMENTAL CITATION UNDER 37 C.F.R. § 1.97

APR 24 2003

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Sir:

Attached is a Supplemental Form PTO-1449 listing several documents that were first cited in the International Search Report for the corresponding International Application Number PCT/US02/08048 not more than three months prior to the filing of this Statement. Please note that we have also enclosed an additional document, listed at accession number 08891512 that was not listed within the International Search Report, for your review.

In this regard, Applicant notes that the International Search Report was not received by any individual designated by 37 CFR 1.56(c) more than thirty (30) days prior to the filing of this Information Disclosure Statement.

A copy of each document, including the Search Report, is enclosed. It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By submitting the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead submitting the listed documents for the sake of full disclosure.

Respectfully submitted,

*Neill R. Kahle, Jr.*  
Neill R. Kahle, Jr.  
Registration No. 50,383

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<p><b>CUSTOMER NO. 00826</b> <b>ALSTON &amp; BIRD LLP</b> Bank of America Plaza 101 South Tryon Street, Suite 4000 Charlotte, NC 28280-4000 Tel Atlanta Office (404) 881-7000 Fax Atlanta Office (404) 881-7777</p>	<p><u>CERTIFICATE OF MAILING</u></p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner For Patents, Washington, DC 20231, on April 17, 2003.</p> <p><i>Laisha Richardson</i> Laisha Richardson</p>
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Substitute for form 1449B/PTO  
(Revised 10/2001)

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet 1 of 1

**Complete if Known**

Application Number	10/098,634
Filing Date	March 13, 2002
First Named Inventor	Chalmers et al.
Group Art Unit	2161
Examiner Name	To be assigned
Attorney Docket Number	18360/236825

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**OTHER DOCUMENTS**

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T
	18	HARRINGTON, LISA, The U.S. Postal Service Gets Serious About Serving Business in the New Economy, Journal, May 2000, Downloaded from the Internet on October 3, 2002, Page 2, Volume 41, Number 5, Accession Number 01167257, Penton Publishing, Inc., United States of America	
	19	HENDERSON, TIMOTHY, Buy.com Boosts Returns Process Efficiency With New Solution, Periodical, November 2000, Downloaded from the Internet on October 3, 2002, Pages 72-76, Volume 82n11, Accession Number 02102731, ProQuest Info&Learning, United States of America	
	20	Many Happy Returns -- UPS Unveils Advanced Outline Returns Solution, Journal, September 20, 2000, Downloaded from the Internet on October 3, 2002, Accession Number 12921102, Business Wire, United States of America	
	21	DE MARCO, DONNA, E-Tail Presents Can Be Tougher to Send Back Than Order, Journal, December 28, 1999, Downloaded from the Internet on October 3, 2002, Accession Number 08891512, Knight- Ridder/Tribune Business News, The Dialog Corporation, United States	

Examiner  
Signature

Date  
Considered

\*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.